

In-Office Training Guide

May 2026

NEW

INSIO CG IX
CIC-R



ACTIVE PRO
IX HS-R



SILK CG
IX CIC-R

Connectivity



PURE CG
BCT IX RIC-R

STYLETTO
IX RIC-R

PURE CG
T IX RIC-R

Power



MOTION CG
SP IX BTE-R

MOTION CG
M IX BTE-R

MOTION CG
P IX BTE-R

Expanded Access



INSIO
IX CIC

INSIO
IX ITE

INSIO
IX IIC

INSIO
IX HS/CA

Be
Brilliant™



signia

The power of conversation is for everyone

Signia's Integrated Xperience provides a revolutionary three-stage protocol that puts conversation first.



Analyze Evaluates 192,000 data points every second to authentically reflect real-life conversations



Augment Leverages the comfort and clarity of split processing to provide an immersive conversational experience without distractions



Adapt Focus streams adapt 1,000 times per second to ensure wearers can fully engage in group conversations

Benefits of RealTime Conversation Enhancement:

- A comfortable, immersive conversational experience without distractions
- Access to multiple speakers via the world's first multi-stream architecture* with speech that pops above the surrounding sound
- Keep up and contribute to the conversation



24%
improvement in
speech understanding
in noisy group conversations
compared to our closest
competitors.**

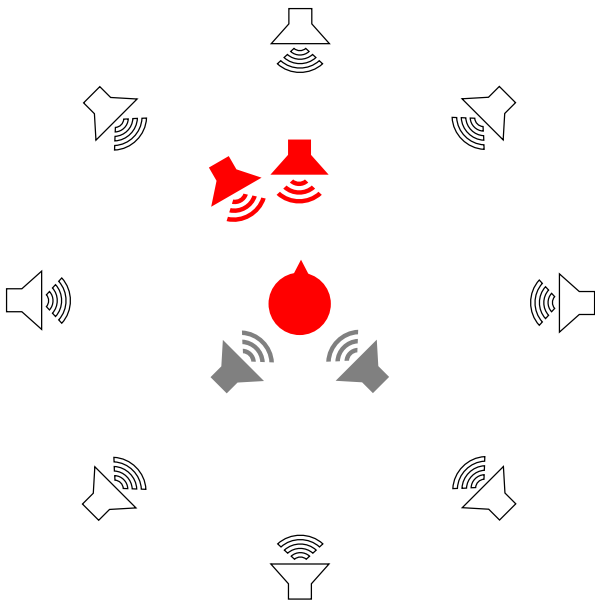
* Visit signia-pro.com/en-us/claims-data for more details

** RealTime Conversation Enhancement not available in all styles.

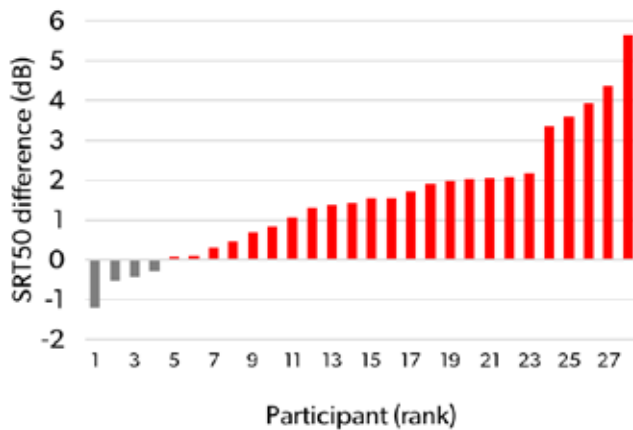
NEW EXTERNAL STUDY

At-a-Glance:

- 28 participants were fitted bilaterally with both Signia IX and the best performing competitor hearing aids¹
- Speech reception threshold (SRT50) was measured using a modified version of the standardized OLSA test



- The magnitude of the individual SRT50 benefit exceeded 1 dB in most cases



- Results showed a statistically significant 1.5 dB improvement (reduction) of the average SRT50 with Signia IX — corresponding to a 24% improvement in speech understanding²

IX 86%

of participants performed better with Signia Integrated Xperience versus key competitor in noisy group conversation.¹

Read the full article here:



1. Jensen NS, Samra B, Best S, Wilson C & Taylor B. 2024. Improving speech understanding in noisy group conversation: 86% of participants performed better with Signia Integrated Xperience versus key competitor. *Audiology Online*, Article 29273. Available at www.audiologyonline.com.
2. Jensen NS, Mohnlein-Gilbert K, Wilson C, Berwick N, et al. 2024. Signia IX with pioneering multi-stream technology delivers 24% better speech understanding in noisy group conversation than a competitor with an AI co-processor-driven platform. *Signia White Paper*.



Pure Charge&Go BCT IX

ROES item: PURE CG BCT IX RIC-R

Now everyone can connect to the conversation

Keep your patients connected to the conversation with an unprecedented 36 hours of battery life with 5 hours of streaming in the market's smallest* Bluetooth Classic-compatible RIC. Featuring an LED light, dual push buttons, and a visibility window to identify the serial number with ease.



Key connectivity features

- Bluetooth Classic
- HandsFree with CallControl
- Telecoil
- Signia Assistant - AI live DNN
- SCIF-mode compatible

Key sound processing features

- IX Integrated Xperience
- NFMI e2e wireless 4.0
- RealTime Conversation Enhancement
- DSP Dynamic Soundscape Processing 3.0
- Augmented Focus
- Own Voice Processing 2.0
- 117 dB Extended Dynamic Range 117 dB
- 12 kHz Extended 12 kHz bandwidth
- Auto EchoShield
- Tinnitus & Notch Therapies
- CROS/BiCROS compatibility

Key hardware features

- Up to 36 h with 5 h streaming
- LED Light
- Dual Push Buttons
- IP68
- EarWear 3.0

Charger options:



Compatible accessories and app:



Available colors:



Model	RIC-R				CROS RIC-R
Receiver type	miniReceiver 3.0 S	miniReceiver 3.0 M	miniReceiver 3.0 P	miniReceiver 3.0 HP	CROS CG BCT IX RIC-R
Performance matrix					
2 ccm coupler	46 dB/110 dB SPL	60 dB/119 dB SPL	65 dB/122 dB SPL	75 dB/131 dB SPL	N/A
Battery					
Type	Lithium-ion power cell				Lithium-ion power cell
Runtime with no streaming	up to 54 h				Up to 62 h
Runtime with 5 h streaming	up to 36 h				N/A
Runtime after 3 yr	up to 43 h				Up to 49 h

* In a comparison of RIC hearing aids based on the manufacturers' newest platforms



Pure Charge&Go T IX

ROES item: PURE CG T IX RIC-R

Catch all sides of the conversation

Make sure your patients never miss a word with RealTime Conversation Enhancement. Small, discreet, and conveniently rechargeable for all-day listening, with Bluetooth connectivity to smartphones. Pure Charge&Go T IX offers T-Coil and extended wear time.



Key connectivity features

- HandsFree with CallControl - LE Audio/MFi
- Telecoil
- Signia Assistant - AI live DNN
- SCIF-mode compatible

Key sound processing features

- IX Integrated Xperience
- NFMI e2e wireless 4.0
- RealTime Conversation Enhancement
- DSP Dynamic Soundscape Processing 3.0
- Augmented Focus
- Own Voice Processing 2.0
- 117 dB Extended Dynamic Range 117 dB
- 12 kHz Extended 12 kHz bandwidth
- Auto EchoShield
- Tinnitus & Notch Therapies
- CROS/BiCROS compatibility

Charger options:



Compatible accessories and app:



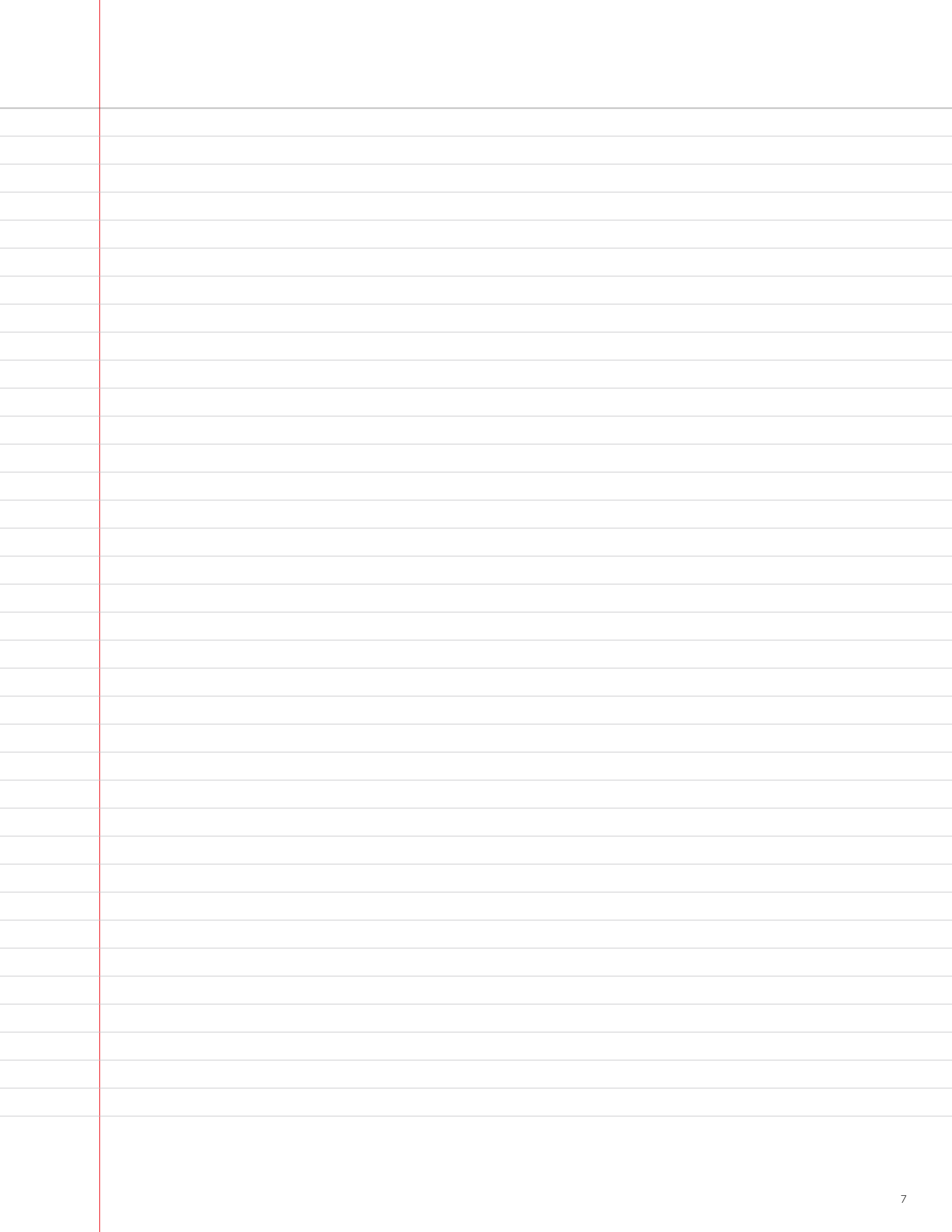
Available colors:



Key hardware features

- Up to 34 h with 5 h streaming
- IP68
- EarWear 3.0

Model	RIC-R				CROS RIC-R
Receiver type	miniReceiver 3.0 S	miniReceiver 3.0 M	miniReceiver 3.0 P	miniReceiver 3.0 HP	CROS PURE CG IX RIC-R
Performance matrix					
2 ccm coupler	46 dB/110 dB SPL	60 dB/119 dB SPL	65 dB/122 dB SPL	75 dB/131 dB SPL	N/A
Battery	Lithium-ion power cell				Lithium-ion power cell
Type	Lithium-ion power cell				Lithium-ion power cell
Runtime with no streaming	Up to 39 h				Up to 29 h
Runtime with 5 h streaming	Up to 34 h				N/A
Runtime after 3 yr	Up to 31 h				Up to 23 h





Styletto IX

ROES item: STYLETTO IX RIC-R

A conversation starter

Sleek, sophisticated, and available in a range of distinctive colors, Styletto IX hearing aids blend superior IX technology with style. Wearers can enjoy great hearing and a great look — and the added convenience of recharging on the go.



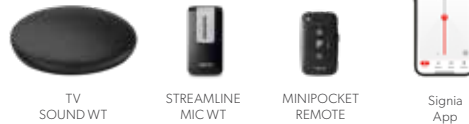
Charger options:



STYLETTO IX STD CHGR (default)

STYLETTO IX DCLN CHGR

Compatible accessories and app:



TV SOUND WT

STREAMLINE MIC WT

MINIPOCKET REMOTE

Signia App

Available colors:



Black/Black Gloss

Black/Black Graphite

Black/Silver

Cosmic Blue/Rose Gold

Snow White/Rose Gold

Snow White/Silver

Snow White/Snow White Gloss

Beige/Beige Gloss

Deep Brown/Deep Brown Gloss

Forest Camo/Black

Desert Camo/Black

Key connectivity features

- LE Audio, MFi, and ASHA
- HandsFree with CallControl - LE Audio/MFi
- Signia Assistant - AI live DNN
- SCIF-mode compatible

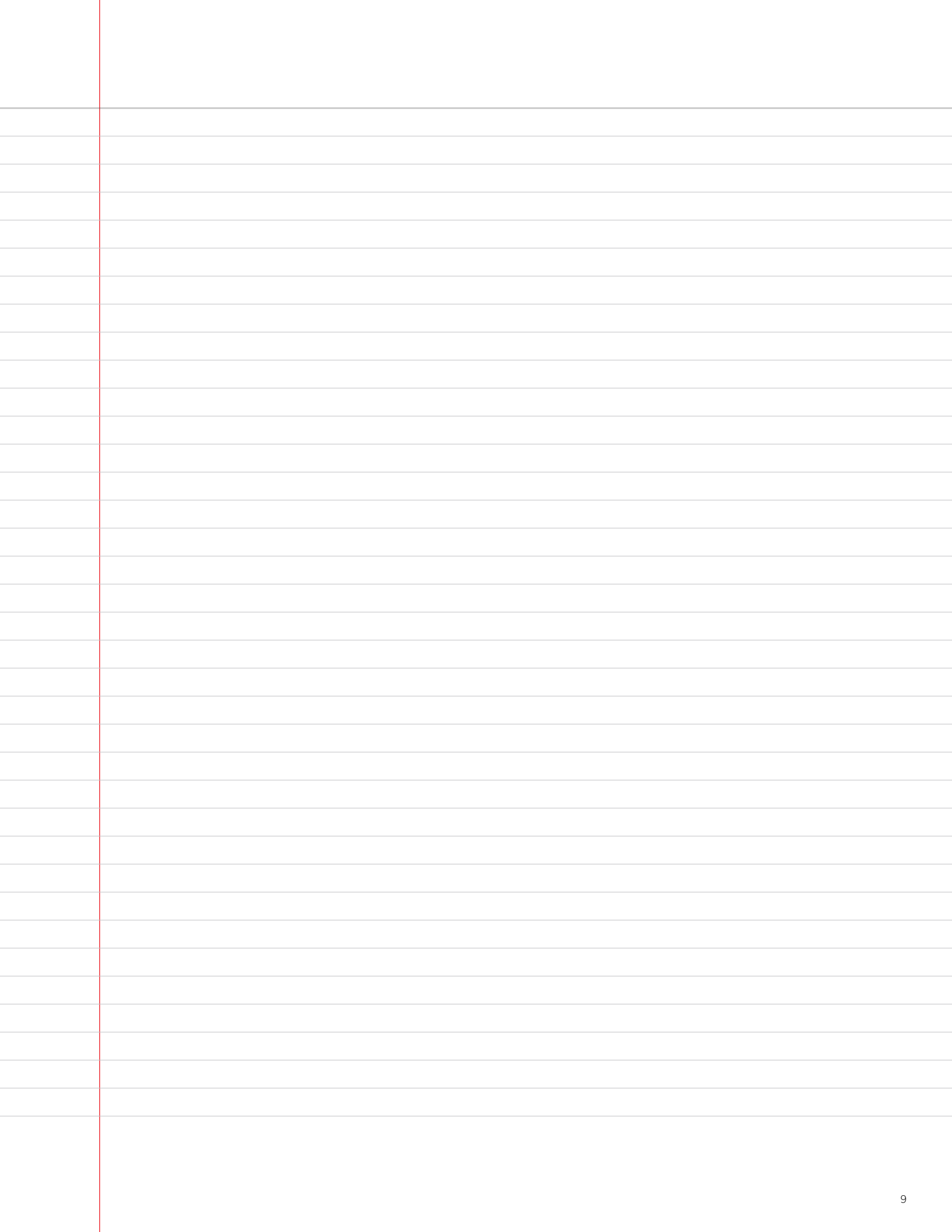
Key sound processing features

- IX Integrated Xperience
- NFMI e2e wireless 4.0
- RealTime Conversation Enhancement
- DSP Dynamic Soundscape Processing 3.0
- Augmented Focus
- Own Voice Processing 2.0
- 117 dB Extended Dynamic Range 117 dB
- 12 kHz Extended 12 kHz bandwidth
- Auto EchoShield
- Tinnitus & Notch Therapies
- CROS/BiCROS compatibility

Key hardware features

- Up to 17 h with 5 h streaming
- Sleek, stylish design
- IP68
- EarWear 3.0

Model	RIC-R			CROS RIC-R
Receiver type	miniReceiver 3.0 S	miniReceiver 3.0 M	miniReceiver 3.0 P	CROS STYLETTO IX RIC-R
Performance matrix	<p>Earlip 3.0 Open Sleeve 3.0 Power Earmold 3.0</p>	<p>Earlip 3.0 Open Sleeve 3.0 Power Earmold 3.0</p>	<p>Sleeve 3.0 Power Earmold 3.0</p>	
2 ccm coupler	46 dB/110 dB SPL	60 dB/119 dB SPL	65 dB/122 dB SPL	N/A
Battery	Lithium-ion power cell			Lithium-ion power cell
Type	Lithium-ion power cell			Lithium-ion power cell
Runtime with no streaming	Up to 20 h			Up to 23 h
Runtime with 5 h streaming	Up to 17 h			N/A
Runtime after 2 years	Up to 16 h			Up to 18 h





Motion Charge&Go M IX

ROES item: MOTION CG M IX BTE-R

Bring everyone into the conversation

With the Motion Charge&Go IX BTE family, we introduce the broadest BTE range with proven technology to enhance speech understanding in noise — RealTime Conversation Enhancement.



Charger options:



DESKTOP CHARGER M

Compatible accessories and app:



TV SOUND WT



STREAMLINE MIC WT



MINIPOCKET REMOTE



Signia App

Available colors:



Pearl White Silver Deep Champagne Fine Gold Rose Gold Beige Sandy Brown Deep Brown Graphite Black Galactic Blue Pearl Pink Sporty Red Turquoise Blue

Key connectivity features

- LE Audio, MFi, and ASHA
- HandsFree with CallControl - LE Audio/MFi
- Telecoil
- Signia Assistant - AI live DNN
- SCIF-mode compatible

Key sound processing features

- Integrated Xperience
- NFMI e2e wireless 4.0
- RealTime Conversation Enhancement
- Dynamic Soundscape Processing 3.0
- Augmented Focus
- Own Voice Processing 2.0
- Extended Dynamic Range 117 dB
- Extended 12 kHz bandwidth
- Auto EchoShield
- Tinnitus & Notch Therapies
- CROS/BiCROS compatibility

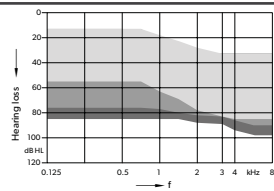
Key hardware features

- Up to 32 h with 5 h streaming
- LED Light
- IP68
- EarWear 3.0

Model

BTE-R

CROS RIC-R



CROS PURE CG IX RIC-R



Performance matrix

2 ccm coupler

ThinTube 3.0: 60 dB/125 dB SPL
ThinTube 3.0 P: 63 dB/126 dB SPL
Earhook: 60 dB/133 dB SPL

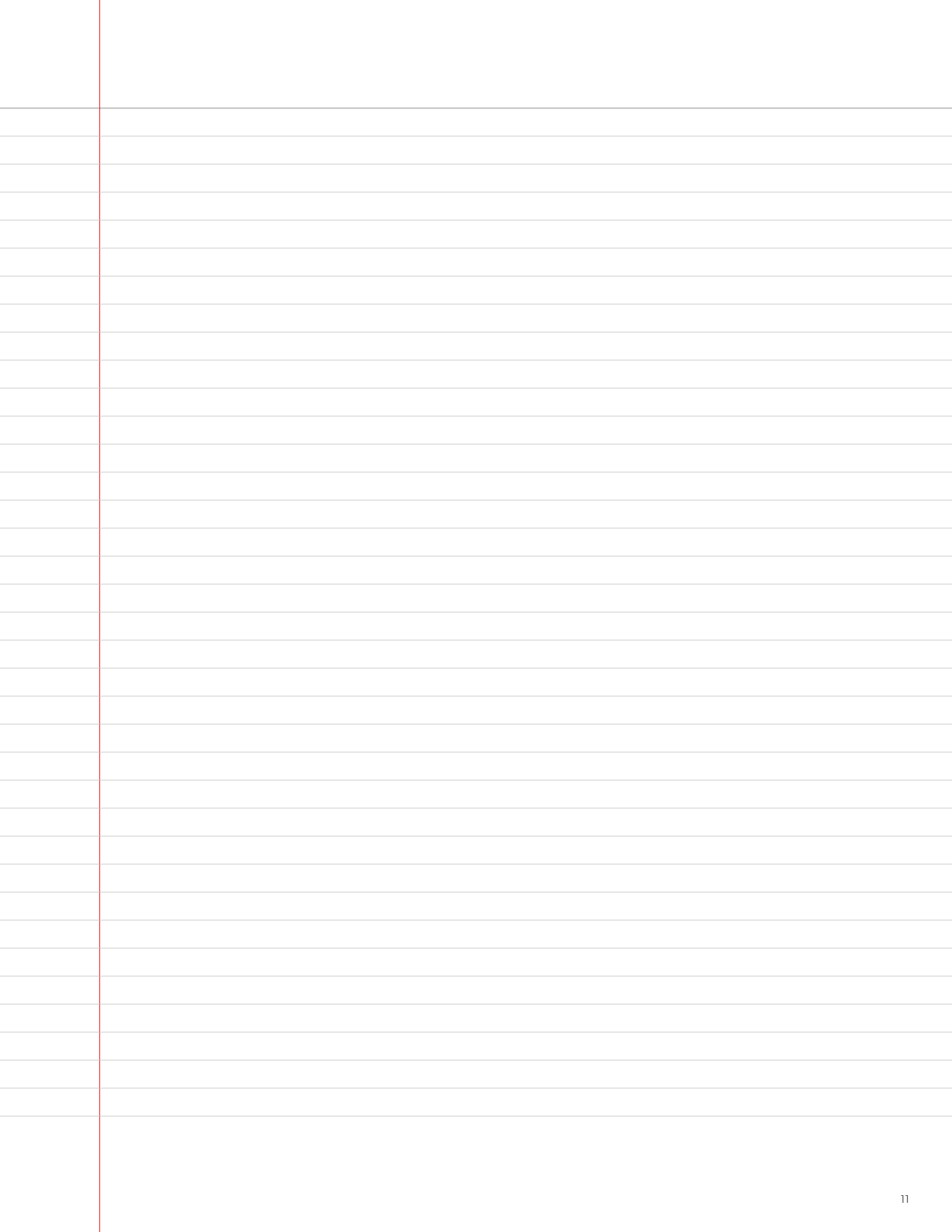
N/A

Battery

Type
Runtime with no streaming
Runtime with 5h streaming
Runtime after 3 years

Lithium-ion power cell
Up to 36 h
Up to 32 h
Up to 28 h

Lithium-ion power cell
Up to 29 h
N/A
Up to 23 h





Motion Charge&Go P IX

ROES item: MOTION CG P IX BTE-R

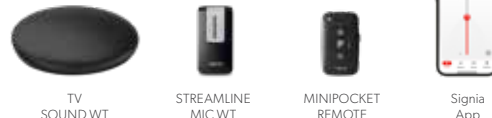
Connect with the conversation

The Motion Charge&Go BTE IX family embodies our belief that everyone should be able to contribute to the conversation. That's why RealTime Conversation Enhancement, our unique technology for enhancing conversations in noise, is available in BTEs for all levels of hearing loss.

Charger options:



Compatible accessories and app:



Available colors:



Key connectivity features

- LE Audio, MFi, and ASHA
- HandsFree with CallControl - LE Audio/MFi
- Telecoil
- Signia Assistant - AI live DNN
- SCIF compatible

Key sound processing features

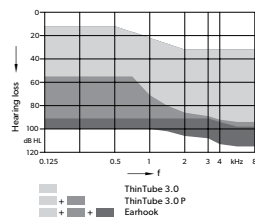
- Integrated Xperience
- NFMI e2e wireless 4.0
- RealTime Conversation Enhancement
- Dynamic Soundscape Processing 3.0
- Augmented Focus
- Own Voice Processing 2.0
- Extended Dynamic Range 117 dB
- Extended 12 kHz bandwidth
- Auto EchoShield
- Tinnitus & Notch Therapies
- CROS/BiCROS compatibility

Key hardware features

- Up to 30 h with 5 h streaming
- LED Light
- IP68
- EarWear 3.0

Model

BTE-R



CROS RIC-R

CROS PURE CG IX RIC-R



Performance matrix

2 ccm coupler

ThinTube 3.0: 66 dB/131 dB SPL
ThinTube 3.0 P: 70 dB/131 dB SPL
Earhook: 77 dB/135 dB SPL

N/A

Battery

Type

Lithium-ion power cell

Lithium-ion power cell

Runtime with no streaming

Up to 35 h

Up to 29 h

Runtime with 5h streaming

Up to 30 h

N/A

Runtime after 3 years

Up to 28 h

Up to 23 h



Motion Charge&Go SP IX

ROES Item: MOTION CG P IX BTE-R

Super Power your hearing

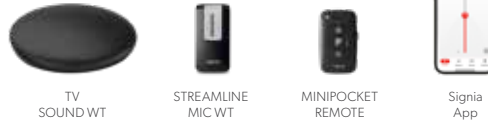
All your patients — even those requiring the most amplification — can benefit from our groundbreaking technology for enhancing conversations, RealTime Conversation Enhancement. And they'll never miss a moment with the longest battery runtime of any rechargeable Super Power device, up to 65 hours on a single charge with 5 hours of streaming.

Charger options:



MOTION SP IX STD CHGR (default) MOTION SP IX DCLN CHGR

Compatible accessories and app:



TV SOUND WT STREAMLINE MIC WT MINIPOCKET REMOTE Signia App

Available colors:



Pearl White Silver Deep Champagne Fine Gold Rose Gold Beige Sandy Brown Deep Brown Graphite Black Galactic Blue Pearl Pink Sporty Red Turquoise Blue

Key connectivity features

- LE Audio, MFi, and ASHA
- HandsFree with CallControl - LE Audio/MFi
- Telecoil
- Signia Assistant - AI live DNN
- SCIF-mode compatible

Key sound processing features

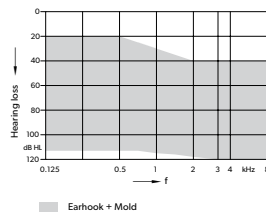
- IX Integrated Xperience
- NFMI e2e wireless 4.0
- RealTime Conversation Enhancement
- DSP Dynamic Soundscape Processing 3.0
- Augmented Focus
- Own Voice Processing 2.0
- 117 dB Extended Dynamic Range 117 dB
- Auto EchoShield
- Tinnitus Therapies
- CROS/BiCROS compatibility

Key hardware features

- Up to 65 h with 5 h streaming
- LED Light
- IP68
- EarWear 3.0

Model

BTE-R



CROS RIC-R

CROS PURE CG SP IX BTE-R



Performance matrix

2 ccm coupler

Earhook: 82 dB/140 dB SPL

N/A

Battery

Type

Lithium-ion power cell

Lithium-ion power cell

Runtime with no streaming

Up to 73 h

Up to 29 h

Runtime with 5 h streaming

Up to 65 h

N/A

Runtime after 3 years

Up to 58 h

Up to 23 h



Pure 312 AX

ROES item: PURE 312 AX RIC

The RIC for outstanding speech clarity

Equipped with all the benefits of our Augmented Xperience platform for outstanding speech clarity, Pure 312 AX and CROS Pure 312 AX attract wearers with their fresh, elegantly slim design. Despite their discreet form, these tiny hearing aids provide fully-featured Bluetooth connectivity for maximum enjoyment of music, calls and TV from Android and iOS devices, plus all the benefits of our Signia Assistant.



Compatible accessories and app:



Available Colors:



Key connectivity features

- MFi and ASHA
- HandsFree with CallControl - MFi
- Signia Assistant - AI live DNN
- SCIF-mode compatible

Key sound processing features

- AX** Augmented Xperience
- NFMI e2e wireless 4.0
- DSP** Dynamic Soundscape Processing 2.0
- Augmented Focus
- Own Voice Processing 2.0
- 117 dB** Extended Dynamic Range 117 dB
- 12 kHz** Extended 12 kHz bandwidth
- Tinnitus & Notch Therapies
- CROS/BiCROS compatibility

Key hardware features

- Size 312 zinc-air
- IP68
- EarWear 3.0

Model	RIC				CROS RIC
Receiver type	miniReceiver 3.0 S	miniReceiver 3.0 M	miniReceiver 3.0 P	miniReceiver 3.0 HP	CROS PURE 312 AX RIC
Performance matrix					
2 ccm coupler	46 dB/109 dB SPL	58 dB/117 dB SPL	63 dB/120 dB SPL	74 dB/128 dB SPL	N/A
Battery (cell zinc air)					
Size	312	312	312	312	312
Runtime with no streaming	Up to 89 h	Up to 84 h	Up to 87 h	Up to 87 h	Up to 90 h
Runtime with 20 h streaming	Up to 72 h	Up to 69 h	Up to 71 h	Up to 71 h	N/A



Inσιο Charge&Go IX CIC

ROES item: INSIO CG IX CIC-R

Invisibly powerful

Thanks to wide bandwidth, high speed e2e 4.0, Inσιο Charge&Go IX CIC is uniquely able to create a directional beam in noise, ensuring the wearer hears the person in front of them without distractions. Our most discreet rechargeable custom devices yet, they provide up to 35 hours of battery runtime, and a pocket-sized charging case provides up to 3 full charges on the go.



Key connectivity features

- Twin phone (optional)
- Inherently SCIF compliant

Key sound processing features

- Integrated Xperience
- NFMI e2e wireless 4.0
- Dynamic Soundscape Processing 3.0
- Binaural OneMic Directionality 2.0
- Extended Dynamic Range 117 dB
- Extended 12 kHz bandwidth
- Auto EchoShield
- Tinnitus & Notch Therapies
- CROS/BiCROS compatibility

Key hardware features

- Up to 35 h
- Custom fit
- Discreet CIC fit

Charger options:



INSIO IX CIC CHGR

Compatible accessories and app:

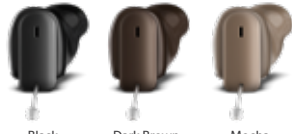


MINIPOCKET REMOTE



Signia App

Available colors:*



Black

Dark Brown

Mocha



Faceplate will match shell color. Transparent Red and Transparent Blue shell colors available upon request.

Model	CUSTOM CIC-R			CROS CIC-R
	CIC	CIC	CIC	CROS SILK CG IX CIC-R*
Performance matrix				
2 ccm coupler	50 dB/113 dB SPL	55 dB/118 dB SPL	60 dB/124 dB SPL	N/A
Battery	Lithium-ion power cell			Lithium-ion power cell
Type	Lithium-ion power cell			Lithium-ion power cell
Runtime with no streaming	Up to 35 h			Up to 28 h
Runtime after 2 years	Up to 28 h			Up to 22 h

* CROS Silk Charge&Go IX can be charged with the Portable Charger Inσιο CIC. No additional charger is required.



Active Pro IX

ROES item: ACTIVE PRO IX HS-R

Reconnect with the conversation

Welcome to a new era of hearing with Signia Active Pro IX - a game-changing prescription hearing aid featured in a modern earbud design. Includes RealTime Conversation Enhancement and portable rechargeability.

Fits instantly, enables hands-free calls and streaming, and resists sweat and dust to support an active lifestyle.



Key connectivity features

- LE Audio, MFi, and ASHA
- HandsFree with CallControl – LE Audio/MFi
- Signia Assistant - AI live DNN
- SCIF-mode compatible

Key sound processing features

- IX Integrated Xperience
- NFMI e2e wireless 4.0
- DSP Dynamic Soundscape Processing 3.0
- Binaural OneMic Directionality 2.0
- 117 dB Extended Dynamic Range 117 dB
- 12 kHz Extended 12 kHz bandwidth
- Auto EchoShield
- Tinnitus & Notch Therapies
- CROS/BiCROS compatibility

Key hardware features

- Up to 29 h with 5 h streaming
- Custom Earmolds or Eartip/Sleeves 3.0
- IP68
- EarWear 3.0

Charger options:



ACTIVE PRO IX CHGR

Compatible accessories and app:



TV SOUND WT



MINIPOCKET REMOTE



STREAMLINE MIC WT



Signia App

Available colors:*



Snow White

Rose Gold

Black

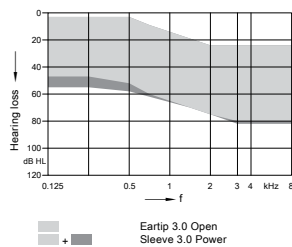
Brown

Mocha

Beige

Model

CUSTOM HS-R



CROS HS-R

CROS ACTIVE PRO IX-R



Performance matrix

2 ccm coupler

47 dB/116 dB SPL

N/A

Battery

Type
Runtime with no streaming
Runtime with 5 h streaming
Runtime after 3 years

Lithium-ion power cell
Up to 34 h
Up to 29 h
Up to 27 h

Lithium-ion power cell
Up to 35 h
N/A
Up to 28 h



Instant Fit
EarWear 3.0 sleeves come in four different sizes, with closed and open versions to suit most ear anatomies and hearing needs. Also compatible with Eartips 3.0 and custom instant fit earmold 3.0. Custom earmold available in soft silicone material in clear, red, and blue colors.



Silk Charge&Go IX

ROES item: SILK CG IX CIC-R

The only thing that changes is your hearing

Comfortable and discreet, this tiny CIC hearing aid provides the convenience of on-the-go rechargeability. It is packed with advanced sound features to support wearers in any environment including its unique Binaural OneMic Directionality, which offers unmatched conversation support in noisy environments for a hearing aid of its size.



Charger options:



SILK IX CIC CHGR

Compatible accessories and app:



MINIPOCKET REMOTE

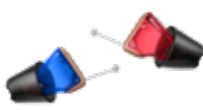


Signia App

Available colors:*



Mocha faceplate with red and blue shell

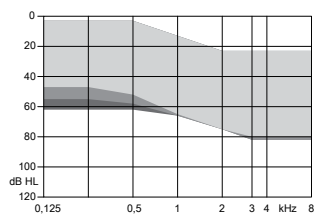


Black faceplate with red and blue shell

Model

CUSTOM CIC-R

CROS CIC-R



CROS SILK CG IX CIC-R



Performance matrix

2 ccm coupler

50 dB/114 dB SPL

N/A

Battery

Type

Lithium-ion power cell

Lithium-ion power cell

Runtime with no streaming

Up to 28 h

Up to 28 h

Runtime with 5 h streaming

N/A

N/A

Runtime after 2 years

Up to 22 h

Up to 22 h

Key connectivity features



Twin phone (optional)



Inherently SCIF compliant

Key sound processing features



Integrated Xperience



NFMI e2e wireless 4.0



Dynamic Soundscape Processing 3.0



Binaural OneMic Directionality 2.0



Extended Dynamic Range 117 dB



Extended 12 kHz bandwidth



Auto EchoShield



Tinnitus & Notch Therapies



CROS/BiCROS compatibility

Key hardware features



Up to 28 h



Custom Earmolds or Eartip/Sleeves 3.0



IP68

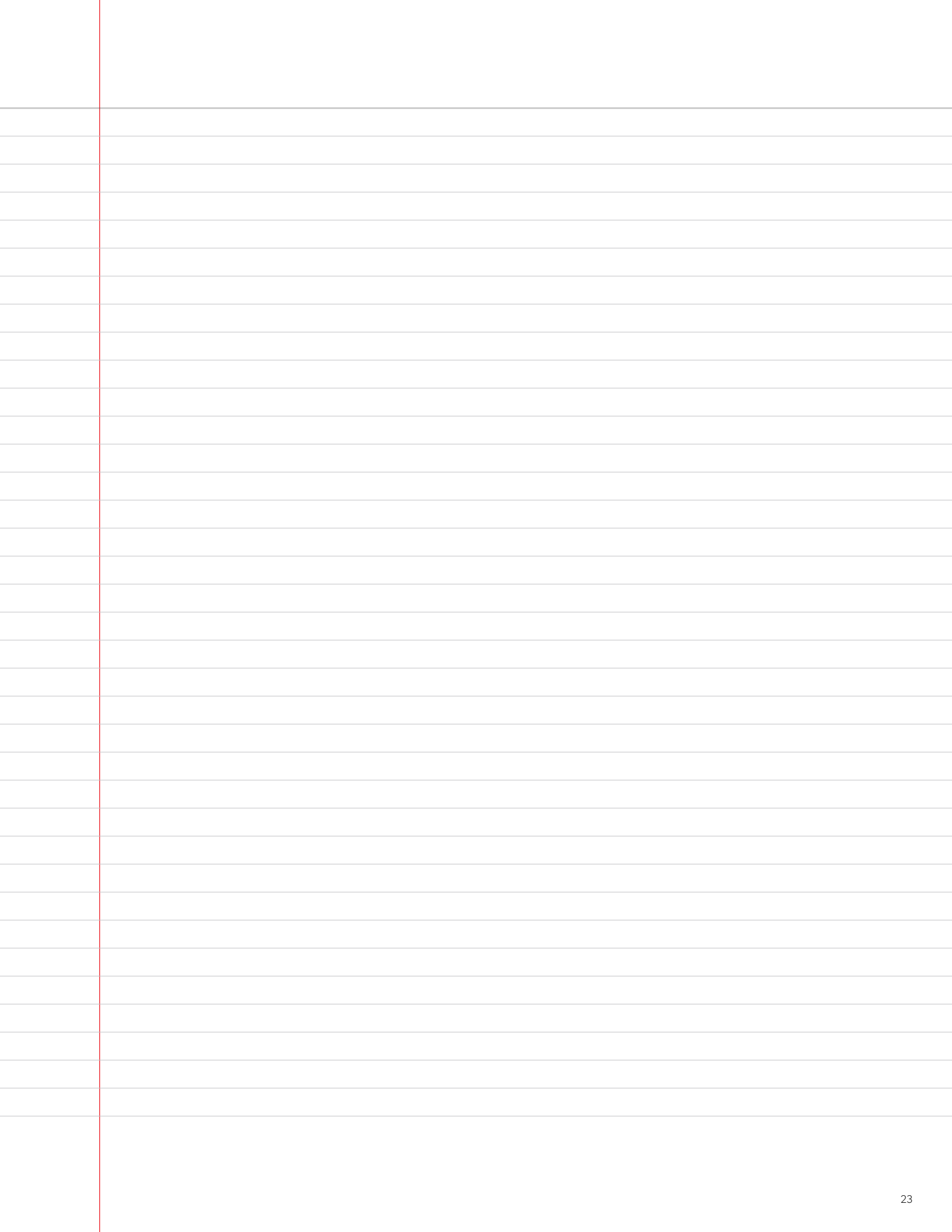


EarWear 3.0



Instant Fit

EarWear 3.0 sleeves come in four different sizes, with closed and open versions to suit most ear anatomies and hearing needs. Also compatible with Eartips 3.0 and custom instant fit earmold 3.0. Silk earmold available in hard acrylic, soft silicone, and colors beige, tan, mocha, dark brown, clear.





Inσιο IX CA/HS/ITE

ROES item: INSIO IX CA/HS/ITE

Engineered for conversations

Offering the option for two microphones, Inσιο IX CA/HS and ITE deliver the full benefit of Signia's groundbreaking RealTime Conversation Enhancement technology in a comfortable custom design.



Compatible accessories and app:



Available colors:*



Key connectivity features

- Telecoil (optional)
- Twin phone (optional)
- Inherently SCIF compliant

Key sound processing features

- IX Integrated Xperience
- NFMI e2e wireless 4.0
- RealTime Conversation Enhancement
- DSP Dynamic Soundscape Processing 3.0
- Augmented Focus
- 117 dB Extended Dynamic Range 117 dB
- 12 kHz Extended 12 kHz bandwidth
- Auto EchoShield
- Tinnitus & Notch Therapies
- CROS option

Key hardware features

- Size 312 zinc-air up to 117 h
- Custom fit
- Customizable controls

Model	CUSTOM CA/HS/ITE			CROS CIC-R
	CA/HS	CA/HS/ITE	CA/HS/ITE	CROS SILK CG IX CIC-R
Performance matrix	50 dB/113 dB SPL	55 dB/118 dB SPL	60 dB/124 dB SPL	N/A
Battery	Size 312 zinc-air			Lithium-ion power cell
Battery runtime	Up to 117 h			Up to 28 h

*Shell color will match faceplate color unless otherwise indicated at time of order. Additional optional shell colors included Red and Blue.



Inσιο IX IIC/CIC

ROES item: INSIO IX IIC/CIC

Filter out the noise — keep the conversation

With a new design reengineered for comfort, and built on our IX architecture, our popular Inσιο IICs and CICs are better than ever. Inσιο IX is the only custom one-mic hearing aid offering Binaural OneMic Directionality for focused conversation, even in noisy environments.

Inσιο IX IIC/CIC devices with e2e wireless are compatible with CROS Silk Charge&Go IX.



Key connectivity features

- Twin phone (optional)
- Inherently SCIF compliant

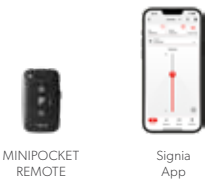
Key sound processing features

- Integrated Xperience
- NFMI e2e wireless 4.0
- Dynamic Soundscape Processing 3.0
- Binaural OneMic Directionality 2.0
- Extended Dynamic Range 117 dB
- Extended 12 kHz bandwidth
- Auto EchoShield
- Tinnitus & Notch Therapies
- CROS option

Key hardware features

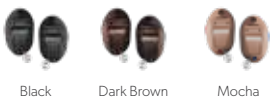
- Size 10 zinc-air up to 75 h
- Custom fit
- Discreet IIC or CIC fit

Compatible accessories and app:



Available Colors:

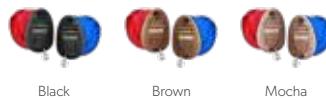
IIC faceplate



IIC shell

- Blue (Left)
- Red (Right)
- Black
- Dark Brown
- Tan

CIC faceplate



CIC shell

- Mocha
- Brown
- Black
- Blue (Left)
- Red (Right)



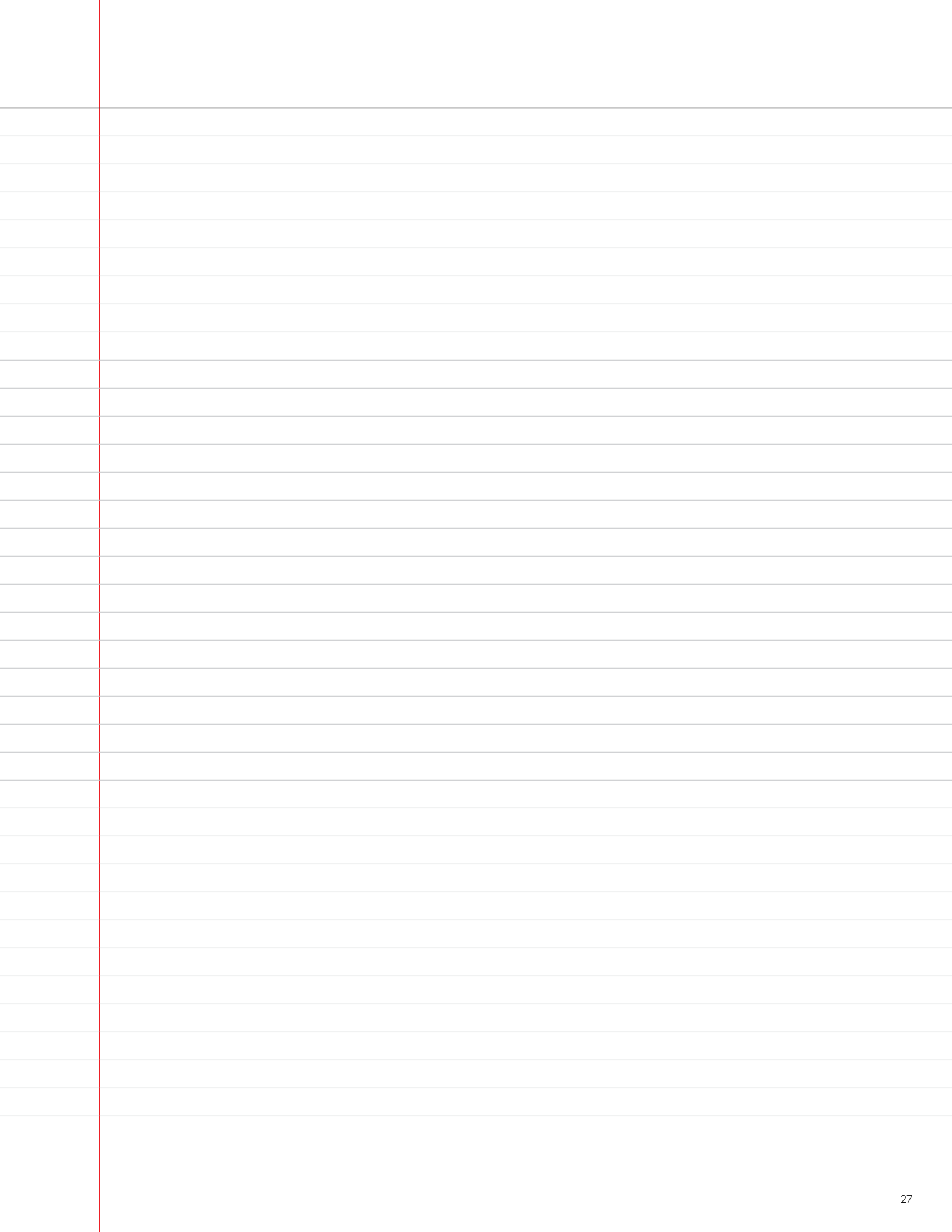
I3 faceplate*

Faceplate Design

The New I3 faceplate uses a floating microphone for additional flexibility in design allowing for a deeper and more secure fitting. It has been designed for comfort & allows for our smallest custom device ever.

Model	CUSTOM IIC/CIC			CROS CIC-R
	IIC/CIC	CIC	CIC	CROS SILK CG IX CIC-R
Performance matrix	50 dB/113 dB SPL	55 dB/118 dB SPL	60 dB/124 dB SPL	N/A
Battery	Size 10A zinc-air			Lithium-ion power cell
Type	Up to 75 h			Up to 28 h

* I3 faceplate available for IIC and CIC in e2e wireless and non-wireless versions. Non-wireless versions programmed with I3 Adapter, wireless can be programmed with ConnexxAir.





Inσιο Charge&Go AX

ROES item: INSIO CG AX HS/CA/ITE-R

Designed for the best fit

Our rechargeable Inσιο Charge&Go AX CA/HS and ITE models redefine what custom hearing aids can offer experienced wearers. The small and discreet design offers all-day comfort, while our leading-edge Augmented Xperience platform delivers outstanding speech clarity in noisy environments. These custom hearing aids even include a motion sensor to adapt their sound optimally to the wearer's situation by detecting if they are moving or stationary.



Charger options:



INSIO CHGR

Compatible accessories and app:



TV SOUND WT



MINIPOCKET REMOTE



STREAMLINE MIC WT



Signia App

Available Colors:



Black



Dark Brown



Brown



Mocha



Tan



Beige



American flag

Key connectivity features



MFi and ASHA



HandsFree with CallControl - MFi



Signia Assistant - AI live DNN



SCIF-mode compatible

Key sound processing features



Augmented Xperience



NFMI e2e wireless 4.0



Dynamic Soundscape Processing 2.0



Augmented Focus



Extended Dynamic Range 117 dB



Extended 12 kHz bandwidth



Tinnitus & Notch Therapies



CROS/BiCROS compatibility

Key hardware features



Up to 24 h with 5 h streaming



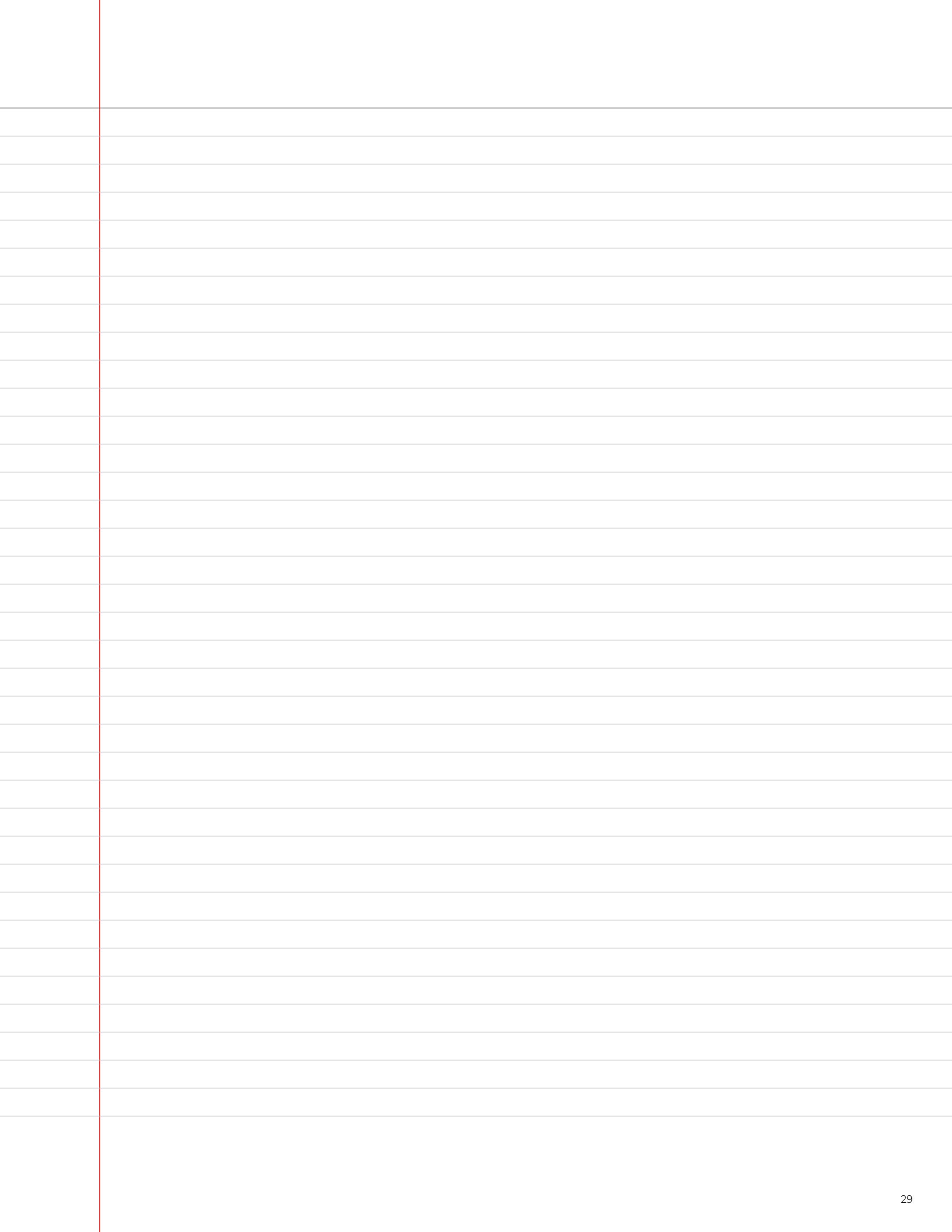
Award-winning design*




IP68

Model	CUSTOM-R			CROS RIC
	CA/HS	CA/HS/ITE	CA/HS/ITE	CROS PURE 312 AX RIC
Performance matrix				
2 ccm coupler	50 dB/113 dB SPL	55 dB/118 dB SPL	65 dB/124 dB SPL	N/A
Battery				
Type	Lithium-ion power cell			312
Runtime with no streaming	Up to 28 h			Up to 90 h
Runtime with 5 h streaming	Up to 24 h			N/A
Runtime after 2 years	Up to 22 h			N/A

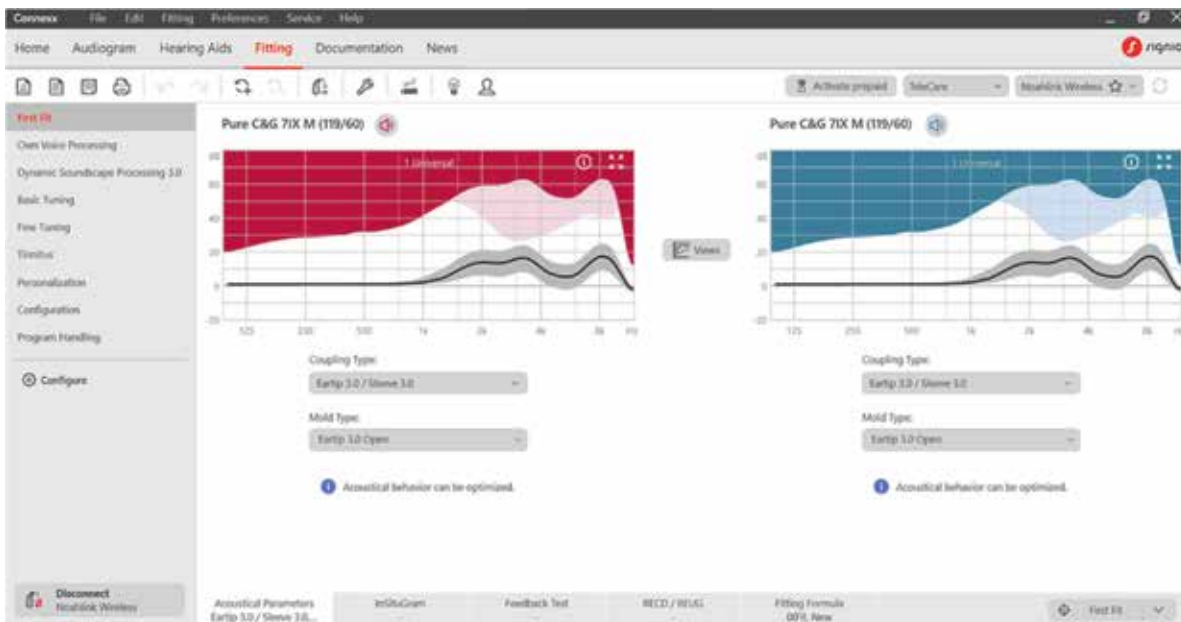
* CES Innovation awards 2022 honoree and iF Design Award 2022 for Inσιο Charge&Go AX



Quick and easy First Fit with Connexx

- 1 | Enter the wearer's information and audiometric data via NOAH™ or via the Client List on the Connexx home screen if using Connexx in stand alone mode.
- 2 | Click the **Detect Hearing Aids** button on the Connexx home screen and select **Read Out Hearing Aids**. Noahlink Wireless can be used to program Bluetooth-enabled hearing aids and should be placed within sight of the hearing aids for fastest connection. To program non-Bluetooth hearing aids, the ConnexxAir wireless programmer should be worn around the client's neck. 
- 3 | Once hearing aids are connected, Connexx will open the **First Fit** screen with the **Acoustic Parameters** tab active. Use the drop-down menus under **Coupling Type** and **Mold Type** to select the appropriate eartip/earmold option for each ear.

The **InSituGram**, **Feedback Test**, and **RECD/REUG** tabs offer additional functionality, but are optional.

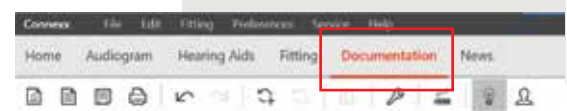
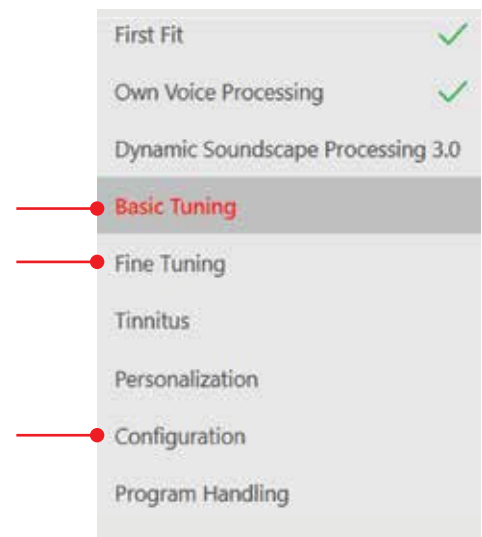


- 4 | Click the **First Fit** button in the lower right corner to complete the First Fit process.

You've just performed a quick and easy First Fit. Continue to Step 5 to activate Own Voice Processing 2.0!* OVP allows for a natural own voice quality, raising first fit acceptance to 80%¹

Activate Own Voice Processing 2.0

- 5 | Click **Own Voice Processing** in the menu on the left side of the screen, if available (requires a binaural fitting of a compatible device). Otherwise, continue to Step 7.
- 6 | Complete the OVP 2.0 training, following the instructions given on the screen. The process takes approximately 10 seconds. Once completed, OVP 2.0 will automatically be activated.
- 7 | If necessary, adjustments can be made via the **Basic Tuning** or **Fine Tuning** menu options on the left side of the screen.
 - **Basic Tuning** provides quick sound adjustments and listening programs.
 - **Fine Tuning** enables more precise adjustments at follow-up appointments based on the wearer's experience.
- 8 | The **Configuration** menu option allows the selection of customized hearing aid settings, such as user controls, and system sounds, such as customizable alerts.
- 9 | The **Documentation Tab** on the Primary Navigation Bar enables Instruction and Documentation information to be saved as a PDF, sent via email, or printed.
- 10 | Congratulations! Your fitting is complete. All fitting changes are conveniently saved in real time. Click the **"Disconnect"** icon (bottom left) before exiting.



RIC ordering tips

- 1 | Measure with the white miniReceiver 3.0 measuring gauge. The number closest to the upper portion of the ear canal opening corresponds to the ideal receiver length.



- 2 | View fitting range in Connexx to determine appropriate receiver strength for current loss. Recommend centering the hearing loss within the fitting range — fit to the least strength for the hearing loss.

- 3 | Select coupler options

For Tip

- Choose most closed option round, sleeve or tulip
- Run OVP during first fit for most natural voice

See page 34 for more information.

For Mold

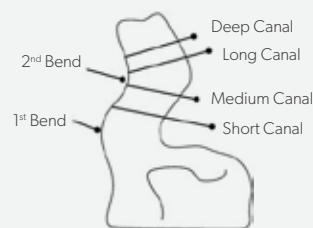
- Choose Solid Mold with Lock or Hollow Mold with Lock
- Choose Long or Deep canal length
- Choose Acrylic material
- Choose Wax protection - WAXGUARD 3.0 NANOCARE is the default
- Choose small SAV or appropriate venting



Solid Mold with Lock



Hollow Mold with Lock



Long or Deep Canal Length

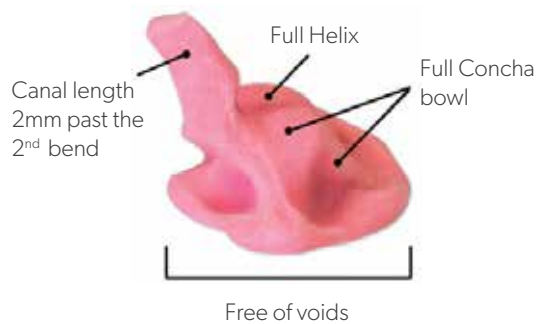


WAXGUARD 3.0 NANOCARE

Custom ordering tips

1 | Recommendations for ear impressions to ensure the highest quality and comfort:

- Completely fill the concha bowl & helix
- Free of voids
- Impression is at least 2 mm past the 2nd bend of the ear canal
- A deep or long canal impressions are preferred for best tubing and receiver replacement



Good Fit

2 | Matrix: Choose gain/out for current hearing loss

In middle of fitting range in Connexx

3 | Choose Options

- Venting – pressure vent or small select-a-vent space permitting
- Removal options — notches, string, or loop
- Wax protection — QUICK GUARD PACK is the default



QUICKGUARD
PACK

EarWear 3.0 Coupling, Eartips 3.0 and Sleeves 3.0

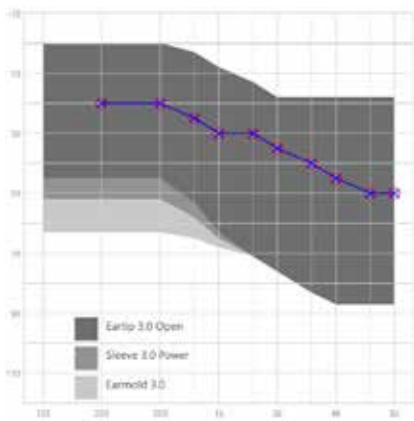
When selecting receiver coupling, it is recommended to select the option that is most comfortable for the patient and provides the most closed fitting.

Coupling need:

- Open response → EARTIP 3.0 OPEN
- Semi-open response → EARTIP 3.0 TULIP, EARTIP 3.0 ROUND ONE VENT, SLEEVE 3.0 VENTED
- Closed response → SLEEVE 3.0 CLOSED, SLEEVE 3.0 POWER

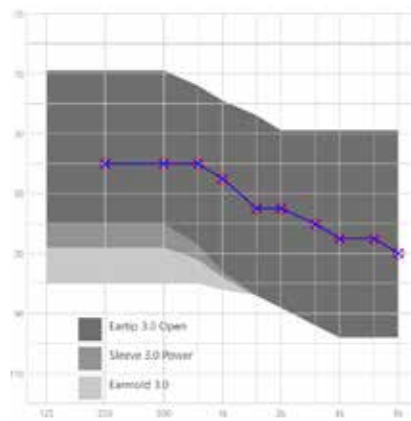
Recommended receiver coupling noted in **bold**.

MINIRECEIVER 3.0 S
46 dB / 109 dB SPL



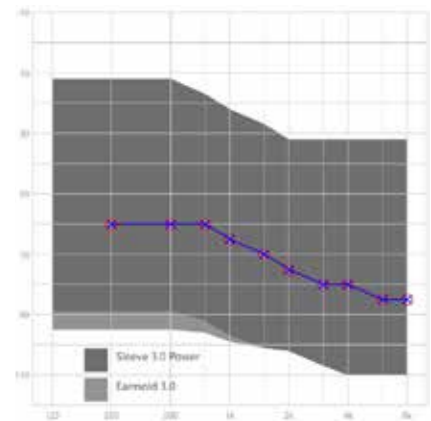
- EARTIP 3.0 OPEN
- EARTIP 3.0 TULIP**
- EARTIP 3.0 ROUND ONE VENT**
- SLEEVE 3.0 VENTED**
- SLEEVE 3.0 CLOSED
- SLEEVE 3.0 POWER

MINIRECEIVER 3.0 M
58 dB / 117 dB SPL



- EARTIP 3.0 OPEN
- EARTIP 3.0 TULIP**
- EARTIP 3.0 ROUND ONE VENT**
- SLEEVE 3.0 VENTED**
- SLEEVE 3.0 CLOSED
- SLEEVE 3.0 POWER

MINIRECEIVER 3.0 P
63 dB / 120 dB SPL



- EARTIP 3.0 OPEN
- EARTIP 3.0 TULIP
- EARTIP 3.0 ROUND ONE VENT
- SLEEVE 3.0 VENTED
- SLEEVE 3.0 CLOSED**
- SLEEVE 3.0 POWER**



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