

Government Services Repair or Remake Form

TEL: (800) 955-4327 FAX: (732) 562-6653

signiaremote@signiausa.com



Account #		Date:	
Bill To Address:		Contact:	PO#
		Tel:	Last 4S.S.#
Email:			
Client Information	Last Name, First Name, Middle Initial	HCP Contact Information	
		Name	

Product Information						
	Hearing Aid Left	Hearing Aid Right	Charger	Accessory	Receiver Left	Receiver Right
Model						
Serial Number						
Power						
Length						

Repair Reason	Shell
Product	Digital impressions are kept on file for 3 years.
☐ ☐ No Sound (C11)	☐ Use impression on file (RMHA)
☐ ☐ Weak (C12)	☐ Use scan from different previous hearing aid
☐ ☐ Intermittent (C13)	Left
☐ ☐ Distortion (C14)	Right
☐ ☐ High Battery Drain (C21)	
☐ ☐ Cannot Charge (C22)	
☐ ☐ Cannot Program (C23)	
Connectivity	Remake Reason
☐ ☐ Bluetooth Issue (C23B)	Fitting
Physical Damage	☐ ☐ Too Loose/feedback (RM01)
☐ ☐ Damaged Housing/Battery Door (C32)	☐ ☐ Too Tight (RM02)
☐ ☐ Excessive Earwax (C41)	☐ ☐ Canal too short (RM10)
	☐ ☐ Canal too long (RM09)
	☐ ☐ Vent too small (RM22)
	☐ ☐ Vent too large (RM23)
	☐ ☐ Difficult to insert (RM26)
	Connectivity
	☐ ☐ Wire length change (HP receiver) (RM49)
	R_____ L_____
	Add Options (RM25)
	☐ ☐ Removal String
	☐ ☐ Canal Lock* +
	☐ ☐ Helix Lock* +
	☐ ☐ Canal Grip
	☐ ☐ Soft coating
	☐ ☐ Ext Receiver Tubing +
	Change Matrix (RM50)
	L R
	☐ 113/50* ☐ 113/50*
	☐ 118/55+ ☐ 118/55+
	☐ 124/60+ ☐ 124/60+
	☐ 124/65++ ☐ 124/65++
	*Not available with ITE
	+Not available with IIC
	++Not available with IIC and CIC

Warranty	Additional Comments:
☐ ☐ In warranty	
☐ ☐ Out of Warranty	
Shipping (UPS 2nd Day Default)	
☐ Expedite	