

Signia app

Quick Guide



signia-hearing.com/signia-app

The Signia app

The Signia app gives you everything you need to enjoy your hearing aids to the full, and all tailored to your personal preferences: remote control, audio streaming and remote support. All you need is your smartphone.

Easy to use, it lets you discreetly control the volume and other settings while streaming audio directly into your ears.

With the Signia app, you can also stay in touch with your Hearing Care Professional and get support when you need it – even when you can't visit him/her personally.

Easy installation and quick setup

You can easily download and install the Signia app from the Apple Store or Google Play Store for free. The Signia app ensures an easy and intuitive pairing with your hearing aids. Just follow the steps in the app.

For more detailed information on how to set up the Signia app, please check our website:

www.signia-hearing.com/signia-app.



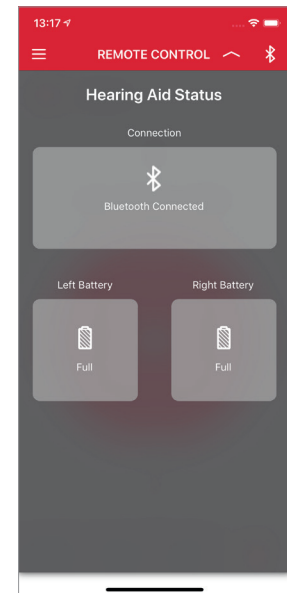
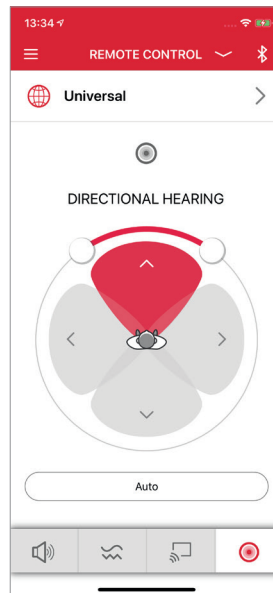
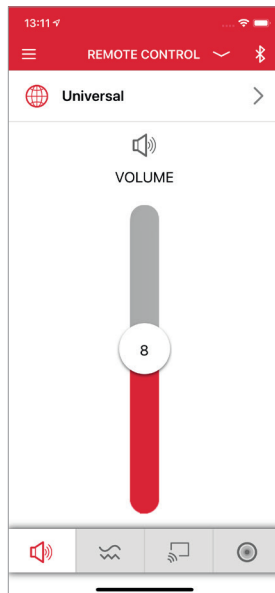
Download the Signia app from the App Store and Google Play Store.



You're in control

With the easy-to-use remote-control functions provided by the Signia app, you can personalize your hearing experience and help yourself in case of minor issues:

- Change Hearing Program
- Increase/decrease Volume Level
 - of your hearing aids
 - of your streaming devices* (StreamLine TV, StreamLine Mic, etc.)
- Adjust Sound Balance between "bass" and "treble"
- Activate Directional Hearing*: enables adjusting the directionality of your hearing aids according to your individual listening environment and needs
- Monitor Battery Status of your hearing aids

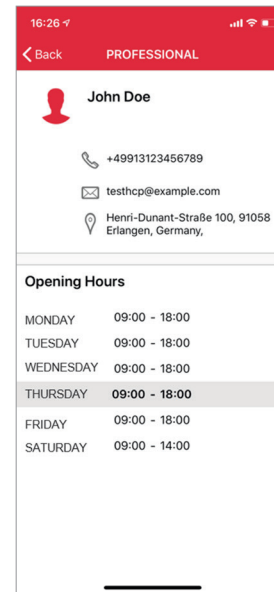
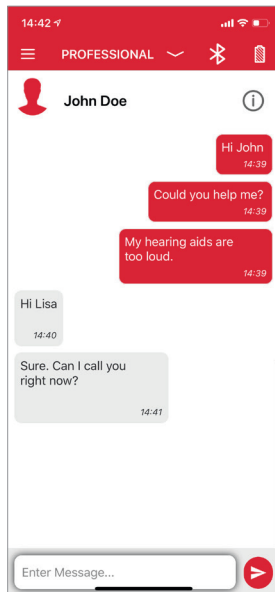


* The availability of the feature depends on the type of the hearing aid.

Easy communication with your Hearing Care Professional*

By tapping the menu "Professional", you will see the name of your Hearing Care Professional on the top and the chat bar at the bottom. Via this menu you can enter and send a chat message to your Hearing Care Professional. You can also see the messages that you receive from your Professional.

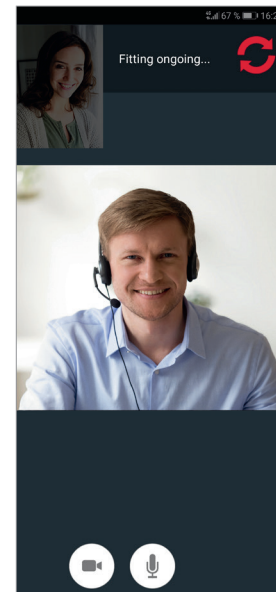
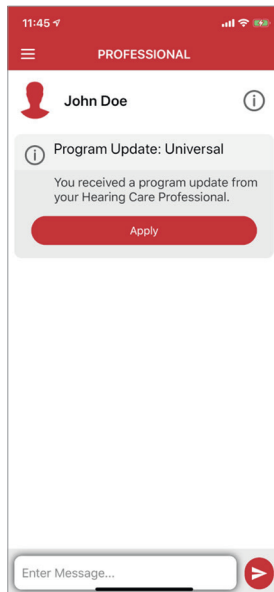
By clicking the "Info"(i) button next to the name of your Hearing Care Professional, you will get the access to further contact options and information like opening hours, phone number, e-mail and contact address.



Get problems solved wherever you are *

To solve issues that you might face, your Hearing Care Professional can send you a new setting for your hearing aids remotely. This new setting will appear in the chat menu where you can apply the new setting.

You also have the possibility to arrange a virtual appointment where your Hearing Care Professional can start a video call, establish a remote connection to your hearing aids and adjust the settings instantly as if you were meeting him/her in person.

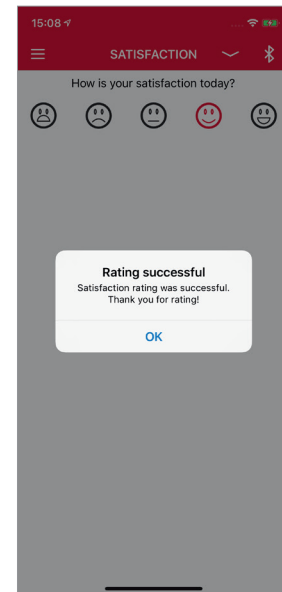
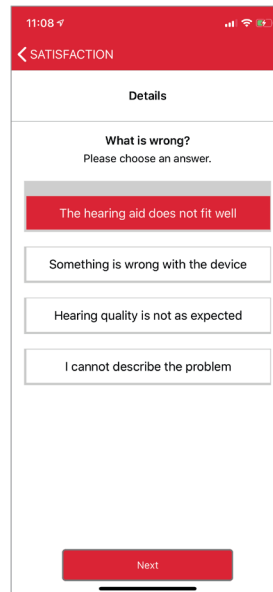


Get the best out of your hearing aids*

Informing your Hearing Care Professional regularly about your level of satisfaction increases the quality of the support you get and ensures that you get the best out of your hearing aids.

By tapping the menu "Satisfaction", you can rate your daily satisfaction. Choose one of the 5 smileys and share this information with your Hearing Care Professional. This data allows him/her to understand your needs better.

If you have provided an unsatisfactory rating, you will be asked to provide some additional input to ensure that your Hearing Care Professional can understand your problem better.

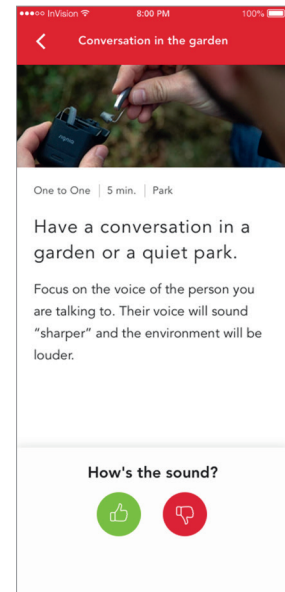
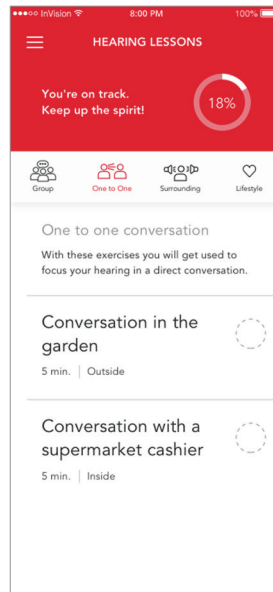
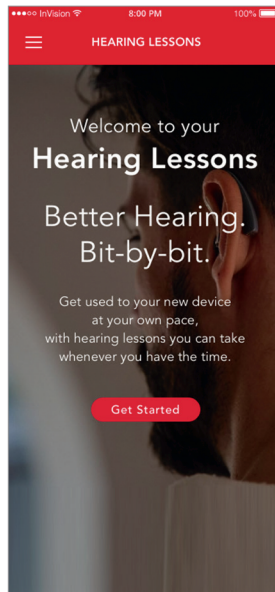


Improve your hearing experience *

The Signia app provides convenient, interactive lessons giving you the opportunity of getting used to your new hearing aids at your own pace.

By tapping on the menu "Hearing Lessons", you can find the lessons that have been assigned by your Hearing Care Professional in line with your individual hearing situation and your needs.

Completing the Hearing Lessons ensures that your Hearing Care Professional can understand your experience better.



The information in this document contains general descriptions of the technical options available, which do not always have to be present in individual cases and are subject to change without prior notice.

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